Macdonald Residence Assisted Living

Consumer Summary Statement

1. Summary of care and services we provide:

Signature of Resident or Legal Representative

Macdonald Residence ALF provides all state required services, including staff providing general assistance with activities of daily living, food service, medication assistance, housekeeping services, social and recreational activities. Modified special diets must be self-managed by the resident. We also coordinate medical transportation.

- 2. Summary explanation of the types of care and services we do not provide.

 Macdonald Residence AL does not provide the following services on a routine basis: medically complex diets, two-person transfers, or mechanical lift.
- 3. If your needs exceed the care and services we provide, we will work with your caseworker to find you a more suitable care community.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your new level of service needs. If we cannot properly care for you at our community due to your increased needs, for your health/safety and the health and safety of staff we will ask you to move to a more appropriate setting. If attempts to resolve the issue on a voluntary move out basis are not successful, we will issue an involuntary move-out notice.

- 4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return.
 - Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move-out notice and you will not be permitted to return. We will notify you and your caseworker of this determination as soon as possible and before you leave the acute care or other setting.
- 5. You have the right to ask for an administrative hearing if you disagree with our decision to issue an involuntary move-out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request for MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533. Macdonald Residence Ombudsman is Linda Setchfield at 503-224-9269.

Date

6.	McDonald Residence will coordinate with Hospice Care when requested and when our
	staff can accommodate additional services needed for end of life care.